Learner journey
Diagram

LEGEND

- Learner journey
- Enabling processes
- Use case
  (and phase it is associated with)
- Supporting use case
  (is not associated with a particular phase)
- Institution layer

= Learner cycle for big and small learning opportunities: like a course, module or whole programme.

COURSE & RESOURCE PLANNING
Prepare — Negotiate — Discuss

USE CASE 1
Discover

USE CASE 2
Apply and get recognition

USE CASE 8
Institutional identity

Professional Recognition

ORIENTATION

CERTIFICATION

APPLICATION

EDUCATION

LEARNER

CREDENTIALS
Hold — Issue — Verify

ADMISSION & ENROLMENT
Credential assessment — Education admission — Enrolment

LEARNING & TEACHING
Access tools — Generate content — Produce data

USE CASE 3
Access tools

USE CASE 7
User identity

USE CASE 6
Earn a credential

USE CASE 5
Generate data

USE CASE 4
Manage educational resources

Learner journey

Use cases

EUROPEAN
**DIGITAL
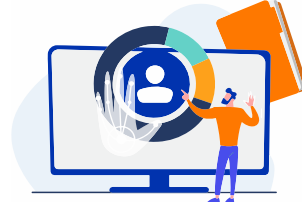EDUCATION
HUB**

USE CASE **1**

Discover

Enhancing the visibility and comparability of diverse learning and mobility opportunities across HEIs, emphasising the importance of machine-readable metadata for easy comparison and discovery.

CMS (Website) Course catalogue
Curriculum management

USE CASE **2**

Apply and get recognition

Simplifying credit recognition and cross-institutional enrolment, emphasising seamless data exchange to support all forms of learner mobility and academic continuity.

Admissions Recognition

USE CASE **3**

Access tools

Streamlining the management and governance of shared resources among alliance members, covering both physical and virtual assets.

Laboratory access Library systems
Research tool registry

USE CASE **4**

Manage educational resources

Promoting the accessibility and mobility of educational materials, fostering a collaborative and accessible educational environment.

Content generation Sharing
Use and re-use

USE CASE **5**

Generate data

Establishing a standardised approach for the exchange of learners' activity data to ensure a seamless integration of various virtual learning environments.

Learning Analytics
Student Analytics

USE CASE **6**

Earn a credential

The digital management of educational credentials (issuance, verification, revocation), affirming the achievements from diverse learning experiences.

Micro-credentials
Portable credentials
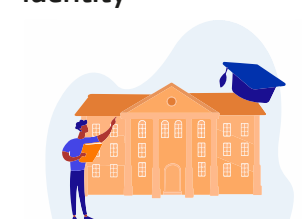

USE CASE **7**

User identity

Achieving interoperability for user identities across educational transitions, ensuring consistent identification throughout their academic journey.

Access Federated identity
Student cards

USE CASE **8**

Institutional identity

Developing a cohesive framework for trusted institutional identities, facilitating smoother collaborations and exchanges between HEIs.

Accreditation Ranking